

# Waller Smith & Palmer supports Lawrence & Memorial Hospital

April, 2019

Atty. Edward B. O'Connell  
22 Eugene Street 2<sup>nd</sup>  
New London, CT 06258

Dear Atty. O'Connell,

**"L+M came through for me. They saved my life."**

My wife Edward B. O'Connell, who at 71 still seems a full week at the moment, is a former PC who has provided care for her last 20 years. Both of Ed's parents died from heart disease and he feels that in spite of being active in his 70s, genetics may have caught up with him in 2018.

One evening last August, Ed woke at 1:00 am, with pains in the chest and then knowing the signs for heart attack, he woke up his wife and had her call for the Lawrence & Memorial's Emergency Department right away. They arrived at 1:30 am, when Ed was prepared to see a line at the triage station.

"I don't remember people to be around on this at night." Ed recalls "It's a nightmare I can't forget. I was having a heart attack."

Ed's hospital stay during this time was extraordinary care that is provided at L+M's Emergency Department every day.

"I thought I was just an ordinary old man, a former PC who had been in the company for 20 years. I was having a heart attack. I was being and handling dealing treatment for what they told me with me in a heart attack."

Dr. Steve Corbett, the Medical Director of the Heart and Vascular Center was on call and took over the case. Within 30 minutes of Ed's arrival at L+M, he was wheeled into an operating room where he received three stents for coronary blockage. Following the procedure, Ed stayed in the ICU for three days. Ed is on the way, he needs an artery, which is a common condition of a patient in the ICU.

"I am proud that I got out of the hospital. The care and attention that I received as a patient here is exceptional. If someone else were in a similar situation, I would recommend L+M to help. A full complement of emergency staff, available around the clock to respond to patients that occur during the off hours."

Ed's situation was not that well. He attended cardiac rehab sessions for three months and joined the staff that helped lead him through recovery and time to restore his body's response. Today he continues to go to a fitness center several times each week to maintain good health.



Yale  
New-Haven  
Health  
Lawrence & Memorial  
Hospital



Office of Hospital  
and Health Care  
Advocacy  
22 Eugene Street  
New London, CT  
06258

"While at L+M, I learned the value of having a partner when it comes to heart attacks. However, it was the staff who took care of me that I will never forget. I was sleeping with about 400 mg of my heart medicine. They saved my life."

Ed's story is one of the many examples of how L+M Hospital cares for our community through the E.D. The Emergency Department acts as the "back door" to the hospital, with nearly 80% of hospital cases beginning with emergency or urgent care. Our ED acts as a safety net for patients from New London County to those across our region, as well as patients from CT.

It's not widely known but L+M has one of the fastest emergency departments in the state, serving in the top five in terms of the number of patients cared for. And because of this, the hospital is beginning to expand an expansion of the ED area will include more services for our patients, a dedicated cardiac rehabilitation area, as well as a full-service Pediatric ED for our younger patients. The goal is to ensure quality for those who come to the ED, creating a safe and more private environment. Our dedicated and highly trained staff can deliver better and more efficient care within a physical heart of emergency department, and they can continue to contribute and contribute to a more positive patient experience.

In this sense of respect, please consider a generous contribution to Lawrence & Memorial Hospital to help us plan for a better Emergency Department and to enable us to provide exceptional and evidence-based patient care and services to our region. Your gift - at whatever amount seems best for you - goes to this community and will directly benefit Lawrence & Memorial Hospital and its other units. Your support makes a difference! Think of a grateful patient like Ed O'Connell, who has experienced first-hand the importance of our continued commitment to keeping our local Hospital at the forefront of health care in our region.

With gratitude,

John L. Warner  
Board Chairman

*John L. Warner  
"It's a relief to see the hospital  
is doing so well."*

Donations to L+M can be made online that are being used and led by "Heart to Heart" by our staff, Board, and American Express. All information is protected. We can also have each case information at 860-442-5711, ext. 1249.

If you prefer to be contacted by the Health Insurance Portability and Accountability Act, you may contact the Office of Compliance at 860-442-5711, ext. 3040, if you wish to be removed from our list for future fundraising efforts.

