

# Waller Smith & Palmer supports Lawrence & Memorial Hospital

April, 2019

Atty. Edward B. O'Connell  
22 Saguaro Ct West Dr  
New London, CT 06320

Dear Atty. O'Connell,

## "L+M came through for me. They saved my life."

My wife Edward B. O'Connell, who at 71 still looks a full week at the age Smith & Palmer PC when he has provided legal fee for over 20 years. Both of Ed's parents died from heart disease and he feels that in spite of being active in his 70s, genetics may have caught up with him in 2018.

One evening last August, Ed woke at 1:00 am, with pains in the chest and then knowing the signs for heart attack, he woke up his wife and had the needed to get to Lawrence + Memorial's Emergency Department right away. They arrived at 1:30 am, where Ed was expected to see a line at the triage station.



"I don't remember people to be around on this at night." Ed recalls "It's a nightmare I just thought I was having a heart attack."

What happened next wasn't like the emergency care that is provided at L+M's Emergency Department every day.

"Initially I was put on a gurney and a system of tubes began to monitor me, connecting tubes into me, taking to my chest what I was feeling and basically making treatment for what they told me with each instant heart attack."

Dr. Steve Corbett, the Medical Director of the Heart and Vascular Center was on call and took over the case. Within 30 minutes of Ed's arrival at L+M, he was wheeled into an operating room where he received three stents for coronary blockage. Following the procedure, Ed stayed in the ICU for three days. With in the next few hours, which included another arrival of a patient in distress in the ICU.

"I am proud that I got to see at 7:00 am that the operation had succeeded as a success story in operation. It was not like when I arrived at hospital that I was in hospital to make to help a full complement of emergency staff available around the clock to respond to patients that occur during the off hours."

Ed's situation was not that well. He attended cardiac rehab sessions for three months and passed the test that meant health from proper exercise and time to breathe his body's response. Today he continues to go to a fitness center several times each week to stay in good health.

Yale  
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Office of Marketing  
and Public Affairs  
Lawrence + Memorial  
Hospital

"While at L+M, I learned the phrase 'time is muscle' when it comes to heart attacks. However, muscle on the wall works in the L+M there, most of my heart muscle was... saved." The man sleeping with about 60% of his heart muscle dead. They saved my life."

Ed's story is one of the many examples of how L+M Hospital cares for our community through the ED. The Emergency Department acts as the "back door" to the hospital, with nearly 80% of hospital cases beginning with emergency or urgent care. Our ED acts as a safety net for patients from New London County to those across our region, as well as patients beyond.

It's not widely known but L+M has one of the fastest emergency departments in the state, serving in the top five in terms of the number of patients served per hour. Because of this, the hospital is beginning to conduct an assessment of the ED which will include more services for our patients, a dedicated critical care unit, as well as a full-service Pediatric ED for our younger patients. The goal is to ensure quality for those who come to the ED, creating a safe and more private environment. Our dedicated and highly trained staff can deliver better and more efficient care within a physical heart of emergency departments, and they can continue to contribute and contribute to a more positive patient experience.

In this season of renewal, please consider a generous contribution to Lawrence + Memorial Hospital to help us plan for a better Emergency Department and to enable us to provide exceptional and evidence-based patient care and services to our region. Your gift - at whatever amount seems best for you - goes to this community and will directly benefit Lawrence + Memorial Hospital and its other entities. Your support makes a difference! Think of a grateful patient like Ed O'Connell, who has experienced first-hand the importance of our continued commitment to keeping our local Hospital at the forefront of health care in our region.

Ed's personal story

*Ed O'Connell*  
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Ed O'Connell  
Emergency Department

Donation to L+M can be made online that is managed and led by "Gift to Health" We accept VISA, MasterCard, Discover & American Express. All information is protected. We can also have cash card information at 860-442-5711, ext. 1249.

If you reported to the Health Insurance Portability & Accountability Act, you may contact the Office of Compliance at 860-442-5711, ext. 3040, if you wish to be removed from our list for future fundraising efforts.

