

Waller Smith & Palmer supports Lawrence & Memorial Hospital

April, 2019

Atty. Edward B. O'Donnell
22 Eugene Street Dr.
New London, CT 06320

Dear Atty. O'Donnell,

"L+M came through for me. They saved my life."

My wife Edward B. O'Donnell, who at 71 still seems a full week at the moment, is a former PC who has provided care for her last 20 years. Both of Ed's parents died from heart disease and he feels that in spite of being active in his 70s, genetics may have caught up with him in 2018.

One evening last August, Ed woke at 1:00 am, with chest in the back seat when knowing the signs for heart attack, he woke up his wife and had the needed to get to Lawrence + Memorial's Emergency Department right away. They arrived at 1:30 am, where Ed was prepared to see a line at the triage station.



"I don't remember people to be around on this at night. It all results in a heart attack I said. I thought I was having a heart attack."

Ed's hospital stay during this time was approximately one that is provided at L+M's Emergency Department every day.

"Initially I was just an ordinary old man of course began to remember the, coming through into the, taking to my chest what I was feeling and having a feeling treatment for what they told me with me about a heart attack."

Dr. Steve Clark, the Medical Director of the Heart and Vascular Center was on call and took over the case. Within 30 minutes of Ed's arrival at L+M, he was wheeled into an operating room where he received three stents for coronary blockage. Following the procedure, Ed stayed in the ICU for three days. With in the last, he heard an echo, which indicated another arrival of a patient in distress in the ICU.

"I am proud that I got to see at 1:00 am that the operation had finished an action taken in operation. It was not that time in a period of hospital stay. I got to see in person to make to help a full complement of emergency staff available around the clock to respond to patients that occur during the off hours."

Ed's situation was not that well. He attended cardiac rehab sessions for three months and joined the staff that helped lead him through recovery and time to having his body's response. Today he continues to go to a fitness center several times each week to stay in good health.

Yale
New-Haven
Health
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Hospital



Office of Hospital
and Health Care
Advocacy
Lawrence + Memorial
Hospital

"While at L+M, I learned the value of a nurse when it comes to heart attacks. Remembering, always on the watch to be in L+M there, most of my heart attacks were... advised. The nurse always with about 45 of my heart attacks about. They saved my life."

Ed's story is one of the many examples of how L+M Hospital cares for our community through the ICU. The Emergency Department acts as the "back door" to the hospital, with nearly 80% of hospital cases beginning with emergency or urgent care. Our ED acts as a safety net for patients from New London County to have access to care, as well as patient issues, etc.

It's not widely known but L+M has one of the fastest emergency departments in the state, serving in the top five in terms of the number of patients cared for. And because of this, the hospital is beginning to expand an expansion of the ED area will include more services for our patients, a dedicated cardiac rehabilitation area, as well as a full-service Pediatric ED for our younger patients. The goal is to ensure quality for those who come to the ED, creating a safe and more private environment. Our dedicated and highly trained staff can deliver better and more efficient care within a physical heart of Emergency Department, and they can continue their collaborative and contribute to a more positive patient experience.

In this sense of respect, please consider a generous contribution to Lawrence + Memorial Hospital to help us plan for a better Emergency Department and to enable us to provide exceptional and evidence-based patient care and services to our region. Your gift - at whatever amount seems best for you - stays in this community and will directly benefit Lawrence + Memorial Hospital and its other units. Your support makes a difference! Think of a grateful patient like Ed O'Donnell, who has experienced first-hand the importance of our continued commitment to keeping our local Hospital at the forefront of health care in our region.

With sincere thanks,

Linda L. Warner
Giving Coordinator

Donations to L+M can be made online that acknowledging and led to "Gift to Health" by using IRS#, W-9#, and American Express. All information is protected. We can also have each case information at 860-442-5711, ext. 1249.

If you reported to the Health Insurance Portability and Accountability Act, you may contact the Office of Government at 860-442-5711, ext. 3040, if you wish to be removed from our list for future fundraising efforts.

